

August 1, 2022

#### **FEATURE STORY**

## **Security Awareness Training**

You are now enrolled in July 2022 Security Awareness Company Wide Training. You must complete this training by 08/09/2022 11:59 PM.

The courses you've been assigned are displayed below:

- Social Engineering Red Flags with Jenny Radcliffe

Please use this link to start your training: https://training.knowbe4.com/ui/login/YmJovbm5lcklBvbmV3YXvRlcm1hckcmluuZS5jb20=

You should have received an email last week asking you to complete the 2022 Security Awareness Training.

This email was scheduled by our IT team. Please be sure you complete the training by August 9<sup>th</sup>.

If you have any questions, please contact helpdesk@jttconnect.com.

**Contact JTT** 

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#### **EVENTS**

- Suncoast Ladies' Classic
- Spend-A-Day Rendezvous
- Yachting Young Professionals

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#### **MISCELLANEOUS**

- Training Survey
- Quality Boats Review



#### **UPCOMING EVENTS**

- Bosun's PTown Rendezvous
- OWYG Bahamas Rendezvous
- Mountain Air Classic
- Malibu Reunion
- Bosun's MD Customer Appreciation Event



#### **Customer Follow-Up**

The OneWater Marketing Portal makes it easy to keep your customers engaged while they wait for their boat to arrive.

Choose from any four of the lifestyle-focused postcards on the marketing portal, and submit a request to order postcards for your store.

After your postcards arrive, you can send handwritten notes to your customers.

**See Postcard Options** 

#### Whom to Contact About CRM and Websites:

Now that all of our websites are launched, our support structure will return to normal:

#### SOS

For any CRM questions or issues, please email

sos@onewatermarine.com.



#### **MARKETING**

For any questions or issues with your website, please contact your regional marketing specialist.



#### **FMLA and Leave of Absence**

Managers, please note that if you have an employee who will need time out of work for any reason, you must reach out to HR. This pertains to all employees and any position, hourly or salaried. It is imperative that the proper paperwork is completed and that the employee is put on leave in Paylocity.

Your direct FMLA/LOA point of contact is Heather Johnson. Emails should go to HR@onewatermarine.com.

**Contact HR** 

#### Whom to Contact About Concur:

If you have questions about your Concur card, please use the contacts below:

#### OWA/SAO/LAO/SSAO

owa-concur@onewatermarine.com

#### SFAO

sfao-concur@onewatermarine.com

#### BAO

bao-concur@onewatermarine.com

#### MAO

mao-concur@onewaterservice.com

# VIRTUAL TRAINING SEMINARS

REGISTER IN ADVANCE FOR OUR UPCOMING VIRTUAL TRAINING SEMINARS.
ATTENDANCE IS OPTIONAL AND OPEN TO ALL ONEWATER EMPLOYEES.

#### **Taking Great Boat Photos for Your Website**

with Matthew Kuka, Toby Blackney, Tom Chambless, and Nathan Nichols Thursday, 8/4, 10 a.m. ET

#### The Power of Video

with Victor Gonzalez, Marketing Director for Sportsman Boats
Thursday, 8/11, 10 a.m. ET



# BOATING EDUCATION SURVEY

As we work to build our repository of boating articles and blog content, we'd like to hear from you!

What are a few topics about which you think our customers would like to learn more?

Please share your ideas by taking the survey linked below.

TAKE THE SURVEY





#### SUNCOAST LADIES' CLASSIC FISHING TOURNAMENT

Central Marine and Yamaha Outboards recently sponsored and participated in the Suncoast Ladies' Classic Fishing Tournament in St. Petersburg, FL. Congratulations to Team Central Marine for a great catch!





#### SPEND-A-DAY CUSTOMER APPRECIATION RENDEZVOUS

The Spend-A-Day crew had a great time this past weekend at the Customer Appreciation Rendezvous. The event featured Kona Ice, DJ Jason, hotdogs, tube and paddle-board races, and more. It's been a great summer on Indian Lake!







# Young Professionals in Yachting

OneWater Yacht Group and Roscioli Yachting Center hosted the Young Professionals in Yachting (YPY) event last week. YPY focuses on sharing industry news, hosting professional development seminars with talks by top industry leaders and fostering professional development.

James Brewer and Bob Denison were guest speakers at the event.





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## TRAINING SURVEY

We have exciting updates coming soon to our training portal. As we continue to build our training resources to help you feel more knowledgeable about our systems and processes, we'd like to hear your feedback about your experience so far.





### **CUSTOMER REVIEW**

#### **Quality Boats**

As far as we are concerned, what sets Quality Boats apart from other boat dealers is their AWESOME Cruisers Club. We had professional treatment from Eric throughout the purchasing process of our new Grady in November 2021. Our satisfaction was enhanced upon joining the Cruisers for three exciting trips beyond our local waters. This helped to build our confidence while enjoying the experience and making great friends with fellow boaters. We can't say enough about the hard work and diligent effort of Amy. We also had the pleasure of traveling with boat leaders Cody, Eric, and Tom. Thank you all! We learned a lot from you.

Looking forward to the next excursion.

Fred and Sharon Farahani

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#### **UPCOMING EVENTS**

August **11-14** 

Bosun's PTown Rendezvous August **12-19** 

OWYG Bahama Rendezvous August 13

Singleton Mountain Air Classic

September

Malibu Reunion September 10

Bosun's MD Customer Appreciation
Event